

Wednesday, July 17

- Registration/Information - Foyer** 8:00am — 3:30pm
- Pre-Conference Meeting**
- Iowa Commission on Community Action Agencies - **Boardroom A** 8:30am — 11:00am
- Power GrafX Inc. Community Action Shirt Sales - Foyer** 10:00am — 5:15pm
- Silent Auction Fundraiser** (final bidding ends 9am 7/18) - **Concord AB** 11:00am — 5:00pm
- Conference Kickoff Luncheon - Concord AB** 11:00am — 12:30pm
- ◇ **Welcome**
 - Barb Grant, *ICAA Board President and Operation Threshold Executive Director*
 - Lana Shope, *ICAA Executive Director*
 - ◇ **Keynote Address: Looking Forward: Equity, Growth, and Community in a Changing America**
 - Dr. Manuel Pastor, *Professor of Sociology and American Studies & Ethnicity, University of Southern California*

- Session 1 Workshops** 12:50pm — 2:05pm
- Infrared & Weatherization Building Clinic - In-the-Field Training @ WDM Home (1:00pm-4:30pm)
 - Advocacy Starts with Us - **Concord CD**
 - What Now? How to Navigate Through Unexpected Employment Issues - **Salon A**
 - Census 2020: Why it Matters and What You Can Do to Help Get Out the Count, Part 1 of 2 - **Salon B**
 - Becoming a STAR Community: Using a Collaborative Approach to Assess Family Stability - **Salon C**

- Session 2 Workshops** 2:20pm — 3:35pm
- Crucial Conscious Conversations: Taking Care of You While Taking Care of Business, Part 1 of 2 - **Concord CD**
 - Board Basics: Understanding Financial Responsibility - **Salon C**
 - Census 2020: Why it Matters and What You Can Do to Help Get Out the Count, Part 2 of 2 - **Salon B**
 - New(ish) to Community Action - **Salon A**

- Session 3 Workshops** 3:50pm — 4:50pm
- Ubuntu and Organizational Leadership - **Salon A**
 - Community Action & Coordinated Entry: Building Partnerships for the Common Good - **Salon B**
 - What the ? Is a Caucus? - **Salon C**
 - Crucial Conscious Conversations: Taking Care of You While Taking Care of Business, Part 2 of 2 - **Concord CD**

- Community Action Night at the I-Cubs** 5:30pm
- Bullpen Picnic from 5:30pm - 7:00pm. Game begins at 7:08pm. Ticket required to attend game and picnic. **Transportation is on your own.**



Come join your Community Action Colleagues for a fun night at the Iowa Cubs!

Thursday, July 18

Registration/Information - Foyer 8:00am — 12:30pm

Silent Auction Fundraiser Continued - Concord AB 8:00am — 9:00am

Breakfast Plenary - Concord AB 8:00am — 9:00am

- ◇ **State of the Association**
 - Lana Shope, *Iowa Community Action Association*
- ◇ **National Update**
 - Courtney Kohler, *National Community Action Partnership*
- ◇ **Closing of the Silent Auction Fundraiser**

Session 4 Workshops 9:15am — 10:30am

- Leadership Sustainability & Executive Transition Management - **Salon A**
- Comprehensive Onboarding for New Staff - **Concord C**
- Emotional Intelligence - **Salon B**
- Destination: A Customer-Focused Culture- **Salon C**
- Infrared & Weatherization Building Clinic/Class Part 1 of 2 - **Concord D**

Stretch Break / Hotel Check-Out 10:30am — 11:00am

Session 5 Workshops 11:00am — 12:15pm

- Signs of the Times: Substance Abuse in the Workplace - **Concord C**
- Engaging the Community to Support Community-Level Work - **Salon A**
- Situational Leadership - **Salon B**
- Providing Essential Services Using a Trauma-Informed Lens - **Salon C**
- Infrared & Weatherization Building Clinic/Class Part 2 of 2 - **Concord D**

Celebratory Luncheon - Concord AB 12:30pm — 3:00pm

- ◇ **Presentation: Sound the Rallying Cry! Teach Your Team and Board to Tell Your Story in a Compelling, Persuasive Way**
 - Dale Bentlage, *Juicebox Interactive*
- ◇ **Awards Ceremony:**
 - Recognition of Network Leaders: CCAP, ELITE & ROMA Professionals
 - Friend of Community Action Award
 - State Partnership Award
 - Robert F. Tyson Memorial Award
- ◇ **Prize Giveaways**



... by turning in your lanyard and nametag when you arrive at the Celebratory Luncheon.

Download the ICAA Conference App to View Workshops, Speakers and More!



1. Download "Attendify App"



2. Create a Profile



3. Join "ICAA Training Conference"