

Wednesday, July 17

- Registration/Information** - Foyer **8:00am — 3:30pm**
- Pre-Conference Meeting**
- Iowa Commission on Community Action Agencies - **Boardroom A** **8:30am — 11:00am**
- Power GrafX Inc. Community Action Shirt Sales** - Foyer **10:00am — 5:15pm**
- Silent Auction Fundraiser** (final bidding ends 9am 7/18) - **Concord AB** **11:00am — 5:00pm**
- Conference Kickoff Luncheon** - **Concord AB** **11:00am — 12:30pm**
- ◇ **Welcome**
 - Barb Grant, *ICAA Board President and Operation Threshold Executive Director*
 - Lana Shope, *ICAA Executive Director*
 - ◇ **Keynote Address: Looking Forward: Equity, Growth, and Community in a Changing America**
 - Dr. Manuel Pastor, *Professor of Sociology and American Studies & Ethnicity, University of Southern California*

- Session 1 Workshops** **12:50pm — 2:05pm**
- Infrared & Weatherization Building Clinic - In-the-Field Training @ WDM Home (**1:00pm-4:30pm**)
 - Advocacy Starts with Us - **Concord CD**
 - What Now? How to Navigate Through Unexpected Employment Issues - **Salon A**
 - Census 2020: Why it Matters and What You Can Do to Help Get Out the Count, Part 1 of 2 - **Salon B**
 - Becoming a STAR Community: Using a Collaborative Approach to Assess Family Stability - **Salon C**

- Session 2 Workshops** **2:20pm — 3:35pm**
- Crucial Conscious Conversations: Taking Care of You While Taking Care of Business, Part 1 of 2 - **Concord CD**
 - Board Basics: Understanding Financial Responsibility - **Salon C**
 - Census 2020: Why it Matters and What You Can Do to Help Get Out the Count, Part 2 of 2 - **Salon B**
 - New(ish) to Community Action - **Salon A**

- Session 3 Workshops** **3:50pm — 4:50pm**
- Ubuntu and Organizational Leadership - **Salon A**
 - Community Action & Coordinated Entry: Building Partnerships for the Common Good - **Salon B**
 - What the ? Is a Caucus? - **Salon C**
 - Crucial Conscious Conversations: Taking Care of You While Taking Care of Business, Part 2 of 2 - **Concord CD**

- Community Action Night at the I-Cubs** **5:30pm**
- Bullpen Picnic begins at 5:30pm. Game begins at 7:08pm. Full registrants can RSVP and receive one complimentary ticket when registering for the conference. Additional, **non-refundable** tickets can be purchased for family, friends or those attending only one day of the conference (\$15.00 each). The ticket gets you into the game and all-you-can-eat hot dogs, chips, water and soft drink from 5:30pm - 7:00pm. Cutoff date to order tickets is July 2nd **Transportation is on your own.**
- Come join your Community Action Colleagues for a fun night at the Iowa Cubs.**



Thursday, July 18

Registration/Information - Foyer 8:00am — 12:30pm

Silent Auction Fundraiser Continued - Concord AB 8:00am — 3:00pm

Breakfast Plenary - Concord AB 8:00am — 9:00am

- ◇ **State of the Association**
 - Lana Shope, *Iowa Community Action Association*
- ◇ **National Update**
 - Courtney Kohler, *National Community Action Partnership*
- ◇ **Closing of the Silent Auction Fundraiser**

Session 4 Workshops 9:15am — 10:30am

- Leadership Sustainability & Executive Transition Management - **Salon A**
- Comprehensive Onboarding for New Staff - **Concord C**
- Emotional Intelligence - **Salon B**
- Destination: A Customer-Focused Culture- **Salon C**
- Infrared & Weatherization Building Clinic/Class Part 1 of 2 - **Concord D**

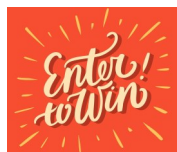
Stretch Break / Hotel Check-Out 10:30am — 11:00am

Session 5 Workshops 11:00am — 12:15pm

- Signs of the Times: Substance Abuse in the Workplace - **Concord C**
- Engaging the Community to Support Community-Level Work - **Salon A**
- Situational Leadership - **Salon B**
- Providing Essential Services Using a Trauma-Informed Lens - **Salon C**
- Infrared & Weatherization Building Clinic/Class Part 2 of 2 - **Concord D**

Celebratory Luncheon - Concord AB 12:30pm — 3:00pm

- ◇ **Presentation: Sound the Rallying Cry! Teach Your Team and Board to Tell Your Story in a Compelling, Persuasive Way**
 - Dale Bentlage, *Chief Strategist and Principal, Juicebox*
- ◇ **Awards Ceremony:**
 - Recognition of Network Leaders: CCAP, ELITE & ROMA Professionals
 - Friend of Community Action Award
 - State Partnership Award
 - Robert F. Tyson Memorial Award
- ◇ **Prize Giveaways**



By Turning in your Lanyard and Nametag when you arrive at the Celebratory Luncheon.

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