

Wednesday, July 17

Registration/Information - Foyer

8:00am — 3:30pm

Pre-Conference Meeting

- Iowa Commission on Community Action Agencies

8:30am — 11:00am

Power Grafix Community Action Shirt Sales

10:00am — 5:15pm

Silent Auction Fundraiser (final bidding ends 9am 7/18)

11:00am — 5:00pm

Conference Kickoff Luncheon

11:00am — 12:30pm

◇ Welcome

- Barb Grant, ICAA Board President and Operation Threshold Executive Director
- Lana Shope, ICAA Executive Director

◇ Keynote Address: *Looking Forward: Equity, Growth, and Community in a Changing America*

- Dr. Manuel Pastor, Professor of Sociology and American Studies & Ethnicity, University of Southern California

Session 1 Workshops

12:50pm — 2:05pm

- Infrared & Weatherization Building Clinic - In-the-Field Training @ WDM Home (**1:00pm-4:30pm**)
- Advocacy Starts with Us
- What Now? How to Navigate Through Unexpected Employment Issues
- Census 2020: Why it Matters and What You Can Do to Help Get Out the Count, Part 1 of 2
- Becoming a STAR Community: Using a Collaborative Approach to Assess Family Stability

Session 2 Workshops

2:20pm — 3:35pm

- Crucial Conscious Conversations: Taking Care of You While Taking Care of Business, Part 1 of 2
- Board Basics: Understanding Financial Responsibility
- Census 2020: Why it Matters and What You Can Do to Help Get Out the Count, Part 2 of 2
- New(ish) to Community Action

Session 3 Workshops

3:50pm — 4:50pm

- Ubuntu and Organizational Leadership
- Community Action & Coordinated Entry: Building Partnerships for the Common Good
- What the ? Is a Caucus?
- Crucial Conscious Conversations: Taking Care of You While Taking Care of Business, Part 2 of 2

Community Action Night at the I-Cubs

5:30pm

Bullpen Picnic begins at 5:30pm. Game begins at 7:08pm. Full registrants can RSVP and receive one complimentary ticket when registering for the conference. Additional, **non-refundable** tickets can be purchased for family, friends or those attending only one day of the conference (\$15.00 each). The ticket gets you into the game and all-you-can-eat hot dogs, chips, water and soft drink from 5:30pm - 7:00pm. Cutoff date to order tickets is July 2nd **Transportation is on your own. Come join your Community Action Colleagues for a fun night at the Iowa Cubs.**



View the
full schedule on the
[ICAA Conference App](#)



Thursday, July 18

Registration/Information

8:00am — 12:30pm

Silent Auction Fundraiser Continued

8:00am — 3:00pm

Breakfast Plenary

8:00am — 9:00am

◇ State of the Association

- Lana Shope, Iowa Community Action Association

◇ National Update

- Courtney Kohler, National Community Action Partnership

◇ Closing of the Silent Auction Fundraiser

Session 4 Workshops

9:15am — 10:30am

- Leadership Sustainability & Executive Transition Management
- Comprehensive Onboarding for New Staff
- Emotional Intelligence
- Destination: A Customer-Focused Culture
- Infrared & Weatherization Building Clinic/Class Part 1 of 2

Stretch Break / Hotel Check-Out

10:30am — 11:00am

Session 5 Workshops

11:00am — 12:15pm

- Signs of the Times: Substance Abuse in the Workplace
- Engaging the Community to Support Community-Level Work
- Situational Leadership
- Providing Essential Services Using a Trauma-Informed Lens
- Infrared & Weatherization Building Clinic/Class Part 2 of 2

Celebratory Luncheon

12:30pm — 3:00pm

◇ Presentation: **Sound the Rallying Cry! Teach Your Team and Board to Tell Your Story in a Compelling, Persuasive Way**

- Dale Bentlage, Chief Strategist and Principal, Juicebox

◇ Awards Ceremony:

- Recognition of Network Leaders: CCAP, ELITE & ROMA Professionals
- Friend of Community Action Award
- State Partnership Award
- Robert F. Tyson Memorial Award

◇ Prize Giveaways

Giveaway

