

2019 ICAA CONFERENCE AT-A-GLANCE

Wednesday, July 17

Registration/Information - Foyer

8:00am — 3:30pm

Pre-Conference Meeting

- Iowa Commission on Community Action Agencies

8:30am — 11:00am

Power Grafix Shirt Sales

10:00am — 6:30pm

Silent Auction

11:00am — 5:30pm

Conference Kickoff

11:00am — 12:30pm

◇ **Welcome**

- Barb Grant, *ICAA Board President and Operation Threshold Executive Director*
- Lana Shope, *ICAA Executive Director*

◇ **Keynote Address: Looking Forward: Equity, Growth, and Community in a Changing America**

- Dr. Manuel Pastor, *Professor of Sociology and American Studies & Ethnicity, University of Southern California*

Session 1 Workshops

12:50pm — 2:05pm

- Infrared & Weatherization Building Clinic - In-the-field Training @ WDM Home (**1:00pm-4:30pm**)
- Advocacy Starts with Us
- What Now? How to Navigate Through Unexpected Employment Issues
- Engaging with the 2020 Census, Part 1 of 2
- Becoming a STAR Community: Using a Collaborative Approach to Assess Family Stability

Session 2 Workshops

2:20pm — 3:35pm

- Crucial Conscious Conversations: Taking Care of You While Taking Care of Business, Part 1 of 2
- Board Basics: Understanding Financial Responsibility
- Engaging with the 2020 Census, Part 2 of 2
- New(ish) to Community Action

Session 3 Workshops

3:50pm — 4:50pm

- Ubuntu and Organizational Leadership
- Community Action & Coordinated Entry: Building Partnerships for the Common Good
- What the ? Is a Caucus?
- Crucial Conscious Conversations: Taking Care of You While Taking Care of Business, Part 2 of 2

Networking Reception

5:00pm — 6:30pm

- Games, Refreshments, Cash Bar (Silent Auction ends @ 5:30pm)

Thursday, July 18

Registration/Information

7:45am — 12:30pm

Breakfast Plenary

8:15am — 9:00am

◇ State of the Association

- Lana Shope, *Iowa Community Action Association*

◇ National Update

- Courtney Kohler, *National Community Action Partnership*

Session 4 Workshops

9:15am — 10:30am

- Leadership Sustainability & Executive Transition Management
- Comprehensive Onboarding for New Staff
- Emotional Intelligence
- Destination: A Customer-Focused Culture
- Infrared & Weatherization Building Clinic/Class Part 1 of 2

Break / Hotel Check-Out

10:30am — 11:00am

Session 5 Workshops

11:00am — 12:15pm

- Signs of the Times: Substance Abuse in the Workplace
- Engaging the Community to Support Community-Level Work
- Situational Leadership
- Providing Essential Services Using a Trauma-Informed Lens
- Infrared & Weatherization Building Clinic/Class Part 2 of 2

Celebratory Luncheon

12:30pm — 3:00pm

◇ Presentation: ***Sound the Rallying Cry! Teach Your Team and Board to Tell Your Story in a Compelling, Persuasive Way***

- Dale Bentlage, *Chief Strategist and Principal, Juicebox*

◇ Awards Ceremony:

- Recognition of Network Leaders: CCAP, ELITE & ROMA Professionals
- Friend of Community Action Award
- State Partnership Award
- Robert F. Tyson Memorial Award

View the full schedule on the [ICAA Conference App](#)

#ICAAcon19