**ICAA Member Agencies**

We are a network of 17 local Community Action Agencies serving all 99 counties in Iowa. The agencies all embrace a similar mission and together aim to create sustainable opportunities and provide valuable resources for Iowans with a low income. We continue to grow and develop new services to help people realize a greater sense of self-sufficiency. The agencies assist individuals and families in need and build stronger, thriving communities all across Iowa.

**ICAA's Mission & Vision**

ICAA's mission is to be a forceful advocate in support of policies and services that address the needs of individuals and families striving for economic security. Our vision is to be the premier force ensuring those with less achieve more.

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District 1

Hawkeye Area Community Action Program
Jane Drapeaux, CEO
Email: jdrapeaux@hacap.org
Serving: Benton, Linn, Johnson, Jones and Washington Counties
www.hacap.org

Mid-Iowa Community Action
Arlene McAttee, Executive Director
Email: Arlene@micaonline.org
Serving: Hardin, Marshall, Poweshiek, Story and Tama Counties
www.micaonline.org

North Iowa Community Action Organization
Dick Goerdt, Executive Director
Email: rgoerdt@NICAO-online.org
Serving: Butler, Cerro Gordo, Floyd, Franklin, Hancock, Kossuth, Mitchell, Winnebago and Worth Counties
www.nicao-online.org

Northeast Iowa Community Action Corporation
Trisha Wilkins, Executive Director
Email: twilkins@neicac.org
Serving: Allamakee, Bremer, Chickasaw, Clayton, Fayette, Howard and Winneshiek Counties
www.neicac.org

Operation Threshold
Barb Grant, Executive Director
Email: bgrant@operationthreshold.org
Serving: Blackhawk, Buchanan and Grundy Counties
www.operationthreshold.com

Operation: New View Community Action Agency
Sam Smith, Acting Executive Director
Email: ssmith@operationnewview.org
Serving: Delaware, Dubuque, and Jackson Counties
www.operationnewview.org
Community Services Block Grant (CSBG)
CSBG is a federal, anti-poverty block grant which funds the operations of a state-administered network consisting of more than 1,000 agencies that create, coordinate and deliver programs and services to Americans with a low income in 99% of the nation's counties.

$4.67
Average amount leveraged from non-federal sources for every $1 of Iowa CSBG

27,123
Households served by the CSBG network in District 1

Low-Income Home Energy Assistance Program (LIHEAP)
LIHEAP helps eligible households with a portion of their residential heating costs.

19,769
Households served in District 1

$470
Average annual utility payment in Iowa

Priority Populations
20.3% had a child under 6
32.3% had an elderly member
54% had a disabled member

Weatherization Assistance Program (WAP)
WAP improves a home's energy efficiency as well as the health and safety of people with a low income.

$293
Average first year savings per Iowa household

1,522
Iowa homes weatherized in FFY 2016

$1.68
Average amount leveraged from Iowa utility companies for each $1 of DOE funds
Hawkeye Area Community Action Program

Counties served in District 1: Benton, Iowa, Linn and Jones

#AWiseInvestment

Chris and Donna are residents of Cedar Rapids and relocated to the area when they retired in order to be closer to their daughter. They are both physically disabled and unable to work and they must rely on social security and Chris' retirement for income. Through the process of buying a modest home, relocating, and making necessary repairs, their savings account dwindled. They visited HACAP and were eligible for assistance through LIHEAP and WAP. LIHEAP helped by freeing up some income to be put towards other necessities and the energy efficiency measures installed through WAP lowers their monthly utility payments. Both of these programs will help Chris and Donna as they budget for their future.

Who We Serve

171 Veterans
12,361 Families
3.0 Average family size
3,498 Individuals with a disability

% by age
18-54 41%
0-17 53%
55+ 7%

41% High School Grads/GED
33% Some Post-Secondary

% served
Up to 50% FPL 70%
51% - 100% FPL 56%
101% - 200% FPL 42%

Household Income Sources

28% Employed
12% Received retirement benefits
352 Received TANF
808 Received Supplemental Security Income (SSI)

FY 2017
Mid-Iowa Community Action

 Counties served in District 1: Marshall, Poweshiek and Tama

#AWisInvestment

Bobcat University, formerly called Rogers University, is an intensive summer learning program within the Marshalltown Community School District coordinated by Mid-Iowa Community Action (MICA) that aims to bridge the summer learning gap, particularly for low to moderate-income students. The program has resulted in a 20% increase in third-grade reading scores at Rogers Elementary over the past 6 years. The program will now be offered to all elementary schools in the school district in the summer of 2018. The program works with numerous community partners to provide additional enrichment activities to the children as well. MICA utilizes CSBG dollars to fund a portion of the program.

Who We Serve

- **90** Veterans
- **2,918** Families
- **55+** 12%
- **0-17** 42%
- **18-54** 46%

- **2.9** Average family size
- **1,417** Individuals with a disability
- **47%** High School Grads/GED
- **27%** Some Post-Secondary

Household Income Sources

- **44%** Employed
- **20%** Received retirement benefits
- **78** Received TANF
- **356** Received Supplemental Security Income (SSI)

FY 2017
North Iowa Community Action Organization

Counties served in District 1: Mitchell and Worth

#AWiseInvestment

North Iowa Community Action Organization teamed up with local partners to address a barrier in their service area - transportation. The Wheels for Work program helps local families in need by providing reliable vehicles and financial literacy. One participant, Tomica, used to spend at least $10 a day on public transit to get to work. Now she has a reliable vehicle to get to work and her children's school activities. Vehicles are donated by a local motor company and program funding comes from various local sources. A family may be referred to Wheels for Work by an Outreach program, which is funded through CSBG.

Who We Serve

- 49 Veterans
- 527 Families
- 1.9 Average family size
- 280 Individuals with a disability

% by age

- 0-17: 30%
- 18-54: 35%
- 55+: 35%

57% High School Grads/GED
30% Some Post-Secondary

Household Income Sources

- 40% Employed
- 67% Received retirement benefits
- 16 Received TANF
- 65 Received Supplemental Security Income (SSI)

FY 2017
Sheila Bennett resides in Northeast Iowa Community Action Corporation's service area. When a rise in the price of gas coincided with a cut in her hours at work, the cost of transportation was becoming a challenge. Sheila works with individuals with special needs and she requires reliable transportation to see her clients. She visited Northeast Iowa Community Action Corporation and qualified for LIHEAP. She received assistance in paying a portion of her home energy bill, which then allowed her enough in her budget to buy gas and continue working. Thanks to LIHEAP, Sheila continued earning a paycheck doing the work she loves.
Operation: New View Community Action Agency

Counties served in District 1: Delaware, Dubuque and Jackson

#AWisInvestment

Doris is a resident of Dubuque living alone in an older home. When she was struggling to pay for food and heat, Doris went to Operation: New View Community Action Agency and applied for LIHEAP. LIHEAP paid a portion of her utility payment, which allowed her to afford other necessities like food. She also qualified for WAP and received energy efficiency upgrades to her home that help to reduce her annual energy costs and improve the health and safety of her home.

Who We Serve

111 Veterans
5,537 Families
2.4 Average family size
3,178 Individuals with a disability

% by age

55+ 19%
0-17 38%
18-54 43%

48% High School Grads/GED
25% Some Post-Secondary

Household Income Sources

39% Employed
40% Received retirement benefits
145 Received TANF
771 Received Supplemental Security Income (SSI)

FY 2017
#AWisInvestment

Sharon lives with her husband and children in Operation Threshold's service area. When she was using **multiple air conditioners in the summertime and it was still too hot** inside her home, Sharon visited Operation Threshold. WAP was able to help Sharon and her family by installing much needed **insulation, a new water heater and furnace**. The WAP crew also found that the electrical wiring in Sharon's home was **old and dangerous** so the wiring was updated. As a first time homeowner, Sharon was extremely relieved and grateful for Operation Threshold and the WAP saying, "I just feel so blessed."

## Who We Serve

- **38** Veterans
- **2,965** Families
- **1,392** Individuals with a disability
- **2.8** Average family size
- **51%** High School Grads/GED
- **25%** Some Post-Secondary

## Household Income Sources

- **41%** Employed
- **24%** Received retirement benefits
- **188** Received TANF
- **507** Received Supplemental Security Income (SSI)