

Tuesday, July 18, 2017

Session 1 Workshops - 2:30pm — 4:30pm

- [Connecting a Community Assessment to Promising Anti-poverty Strategies](#) - Denise Harlow, *Community Act. Part.*
- How to Fight Poverty and Enhance Dignity - **Coming Soon!**
- [Statewide Community Health Resources](#) - Karen Hyatt, *Iowa Department of Human Services*
⇒ [Resource Guide](#)
- [Under Pressure? HR Solutions to Hiring, Firing & Discipline](#) - Michele Brott & Maggie Hanson, *Davis Brown Law Firm*
- [Updates from NASCSP on CSBG, WAP, and the CSBG Annual Report](#) - Lauren Cook, *NASCSP* & Tiffany Keimig, *ICAA*

Wednesday, July 19, 2017

Session 2 Workshops - 8:00am — 9:30am

- [Building ACEs: Building Hope and Resiliency in Iowa](#) - Lisa Cushatt, *Central Iowa Aces 360*
- [Data - Not Just a Four Letter Word: Shifting the Focus Towards a Culture of Evidence](#) - Julie Heck, *IMPACT*
⇒ [Group Activity](#)
- [Learning Communities: Lessons Learned and How to Create a Community of Practice at the Local Level](#) - Denise Harlow, *Community Action Partnership*
- New Technology in Weatherization - **Coming Soon!**
- Unlocking Conflict Resolution: The Keys to De-Escalation - **Coming Soon!**

Session 3 Workshops

9:45am — 11:15am

- [Building Bonds](#) - Elyse Harper, *National Resource Center for Family Centered Practice*
- How to Recruit and Retain Subcontractors - **Coming Soon!**
- Road Map to Affordable Housing:
 - [Terri Rosonke, Iowa Finance Authority](#)
 - [Steven Eggleston, U.S Department of Housing and Urban Development](#)
- [Storybank: Our Success, Their Stories](#) - Benét Conlin, Connor Milliken & Ashley Tenney *ICAA*
⇒ [Handout](#)
- [The Changing World of Cybersecurity](#) - Kaushal Kothari, *Secure Guard Consulting*

Session 4 Workshops

1:15pm — 2:45pm

- [Customer Service that Shines](#) - Lisa Schaefer, *Shine with Schaefer*
- [Designing Electric Rates that Benefit Households with a Low Income Parts I and II](#) - David Osterber, *University of Iowa* and Lana Shope, *ICAA*
- [Historical Highlights of the War on Poverty](#) - Bill Iverson, *Northeast Iowa Community Action*
- [Introduction to ROMA](#) - David Hagen, *Hawkeye Area Community Action Program, Inc.*
- [Reducing Extreme Economic Inequality & Building Financial Capability for All, Parts I and II](#) - Lily French, *University of Iowa School of Social Work*

Session 5 Workshops

3:00pm — 4:30pm

- [21 Laws of Leadership](#) - Lisa Schaefer, *Shine with Schaefer*
- [The Two-Generation Approach to Improving Family Well-Being](#) - Tim Fitzpatrick, *Iowa Department of Human Rights*, Clarissa Thompson, *MICA*
- [Working with Volunteers: Legal and Practical Issues](#) - Christopher Logue, *CAPLAW*

Thursday, July 20, 2017

Session 6 Workshops

8:30am — 10:00am

- Child Care Deserts - **Coming Soon!**
- [Energy Codes 101](#) - Dave Ruffcorn, *Iowa State Fire Marshal's Office Building Code Bureau*
⇒ [DEFINITIONS](#)
- [Homelessness and the Role of Community Action](#) - David Hagen, Heather Harney & Dusty Noble, *HACAP*
- Hoops & Fences - **Coming Soon!**
- [Key New Head Start Performance Standards: What CAA's Need to Know!](#) - Christopher Logue, *CAPLAW*