

Tuesday, July 18, 2017

**Registration/Information - Foyer**

**8:00am — 2:30pm**

**Pre-Conference Meetings**

- Iowa Commission on Community Action Agencies - **Boardroom A** **8:30am — 11:00am**
- ICAA Board of Directors and Commission (Lunch) - **Salon A** **11:00am — 12:30pm**

**Book Signing with Keynote H. Luke Shaefer - Foyer**

**12:00pm — 12:45pm**

**Conference Plenary - Grand Ballroom**

**1:00pm — 2:15pm**

◇ **Welcome**

- Arlene McAtee, *ICAA Board President and Mid-Iowa Community Action, Inc. Executive Director*
- Lane Shope, *ICAA Executive Director*

◇ **Keynote Address: *Fighting Poverty and Enhancing Dignity in 2017 and Beyond***

- H. Luke Shaefer, *Ph.D. Director of Poverty Solutions, University of Michigan*

**Beverage Break - Foyer**

**2:15pm — 2:30pm**

**Session 1 Workshops**

**2:30pm — 4:30pm**

- Connecting a Community Assessment to Promising Anti-poverty Strategies - **Room: Salon A**
- How to Fight Poverty and Enhance Dignity - **Room: Grand Ballroom**
- Statewide Community Health Resources - **Room: Boardroom A**
- Under Pressure? HR Solutions to Hiring, Firing & Discipline - **Room: Salon C**
- Updates from NASCSP on CSBG, WAP, and the CSBG Annual Report - **Room: Salon B**

**Book Signing with Keynote H. Luke Shaefer - Foyer**

**4:30pm — 5:30pm**

Wednesday, July 19, 2017

**Coffee & Conversations - Foyer**

**7:30am — 8:00am**

**Registration/Information - Foyer**

**7:30am — 3:00pm**

**Silent Auction - Foyer**

**8:00am — 5:00pm**

**Session 2 Workshops**

**8:00am — 9:30am**

- Building ACEs: Building Hope and Resiliency in Iowa - **Room: Salon C**
- Data - Not Just a Four Letter Word: Shifting the Focus Towards a Culture of Evidence - **Room: Salon B**
- Learning Communities: Lessons Learned and How to Create a Community of Practice at the Local Level - **Room: Salon A**
- New Technology in Weatherization - **Room: Boardroom A**
- Unlocking Conflict Resolution: The Keys to De-Escalation - **Room: Concord A**

**Session 3 Workshops**

**9:45am — 11:15am**

- Building Bonds - **Room: Salon A**
- How to Recruit and Retain Subcontractors - **Room: Boardroom A**
- Road Map to Affordable Housing - **Room: Salon B**
- Storybank: Our Success, Their Stories - **Room: Salon C**
- The Changing World of Cybersecurity - **Room: Concord D**

**Lunch - Grand Ballroom**

**11:30am — 1:00pm**

- **National Partner Updates:** Lauren Cook, *Deputy Director, National Association for State Community Services Programs (NASCSPP)*, Denise Harlow, *Chief Executive Officer, Community Action Partnership*
- **Keynote:** David Bradley, *Executive Director, National Community Action Foundation (NCAF)*

# 2017 ICAA CONFERENCE AT-A-GLANCE

Wednesday, July 19, 2017

## Session 4 Workshops

1:15pm — 2:45pm

- Customer Service that Shines - **Room: Concord A**
- Designing Electric Rates that Benefit Households with a Low Income Part I of II - **Room: Boardroom A**
- Historical Highlights of the War on Poverty - **Room: Salon C**
- Introduction to ROMA - **Room: Concord C**
- Reducing Extreme Economic Inequality & Building Financial Capability for All, Part I of II - **Room: Salon AB**

## Session 5 Workshops

3:00pm — 4:30pm

- 21 Laws of Leadership - **Room: Concord A**
- Designing Electric Rates that Benefit Households with a Low Income Part II of II - **Room: Boardroom A**
- Reducing Extreme Economic Inequality & Building Financial Capability for All, Part II of II - **Room: Salon AB**
- The Two-Generation Approach to Improving Family Well-Being - **Room: Salon C**
- Working with Volunteers: Legal and Practical Issues - **Room: Concord C**

## ICAA "State Fair" Networking Event - Concord BD

4:30pm — 6:00pm

- Refreshments and Cash Bar
- Games and Prizes

Thursday, July 20, 2017

## Registration/Information - Foyer

8:00am — 10:30am

## Session 6 Workshops

8:30am — 10:00am

- Child Care Deserts - **Room: Boardroom A**
- Energy Codes 101 - **Room: Salon C**
- Homelessness and the Role of Community Action - **Room: Salon A**
- Hoops & Fences - **Room: Concord BCD**
- Key New Head Start Performance Standards: What CAA's Need to Know! - **Room: Salon B**

## Hotel Check Out / Break

10:00am — 10:30am

## Bruncheon - Grand Ballroom

10:30am — 1:00pm

- National Partner Update: Christopher Logue, *Staff Attorney, Community Action Program Legal Services, (CAPLAW)*
- State of the Association, Lana Shope, *ICAA Executive Director*

## Awards Ceremony

- State Partnership
- Friend of Community Action
- Recognition of Network Leaders: CCAPs, ELITE & ROMA Professionals
- Years of Service
- Robert F. Tyson Memorial

